

2015 GNHAMA/WHAMA FALL CONFERENCE

OCTOBER 8-9, 2015

Mill Casino, Coos Bay Or

OCT 8

2:00 – 5:00 PM CHAA Testing

Registration opens from 3:00-4:30 pm

Evening social starts at 5pm

Dinner starts @ 5:30 pm

OCT 9

7:00 - **Registration open**

7:30 - **Breakfast served/ Conference starts with opening introductions of GNHAMA/WHAMA officers and NAHAM officers**

8:00 ISH - **Vendor Introductions**

8:45 – **Guest speaker Maxine Wilson: Presentation entitled TEAM: Together Everyone Always Matters**, this is a great presentation and it will cover “Hot Topics” at your hospital and team work. This will be a very dynamic presentation.

BIO: Maxine H. Wilson- CHAM NAHAM Ambassador

Maxine has over 30 years of Access Experience and has served on many NAHAM committees as well as several Board positions including Southeast Regional Delegate, Vice-President, President and Past - President. She has been instrumental in the progress of the CHAM (Certified Healthcare Access Managers Certification) as well as the CHAA (Certified Healthcare Access Associate Certification), proctoring over 2,000 people.

She has presented many topics for different organizations and loves to network with the different organizations and has a great sense of humor as well as a desire to help people.

She lives in Tennessee and she is an avid TENNESSEE VOLUNTEER FAN! Loves to sing – especially Rocky Top! She enjoys spending time with her family and friends and she is also very active in her church.

10:00 – **Snack Break**

10:15 -**MEDICARESECONDARY PAYER: Clearing the Hurdles of Compliance.** (outline attached below)



outline.doc

Kevin Willis, formerly a National Government Services MSP lecturer and Auditor, is the Medicare Solutions Director for Claim Services, Inc. Kevin spent ten years with the Medicare Contractor in the States of Illinois, Indiana, Ohio, and Kentucky. Four of those years were spent as the Medicare Secondary Payer (MSP) auditor and educator in those states.

12:00 – **Lunch Served**

1:00 – Rev. Francis Potts: **Advance Directive Planning guide and the POLST; What You Need to Know to Help.**

Francis presently is employed at Good Samaritan Regional Medical Center, Corvallis, Oregon, as a Chaplain and at The Pastoral Counseling Center of the Mid-Willamette Valley as a Psychotherapist.

His interest in the field of medical ethics and the patient's use of the end-of-life documentation titled the Advance Directive Planning Guide and the POLST (Physicians Orders for Life Sustaining Treatment), has enabled him to be a public educator for how to use the forms. In 2008, *Oregon Health Decisions created a subcommittee of 12 healthcare professionals from different healthcare systems within Oregon, which Francis was a committee member. The committee in one year helped to adapt the KEY Conversations TM Planning Guide to the Advance Directive form for Oregon Health Decisions. He Co-chaired the pilot program for KEY Conversations TM that Oregon Health Decisions initiated for two years at SHS Good Samaritan Regional Medical Center (2010-2012).*

Presently, Oregon's Advance Directive Forms and KEY Conversations TM planning guide is used throughout Oregon in general healthcare, mental health agencies and physician clinics. Francis is frequently asked to present educational tutorials to hospital employees, patients-families, and at public gatherings.

2:00 – **Elections of Officers GNHAMA**

2:15 – **Break**

2:30- Brian from Southern Oregon Credit. **Registering Your Patients: What Info can I ask for that helps me collect?**

What questions and information CAN I ask, SHOULD I ask, and NEVER ask?

Privacy, HIPAA, and asking for Social Security Numbers

What phone number do I have and why does it matter?

Who IS responsible for the bill?

What about collecting in other states or when the debtor skips away?

What affect does a divorce decree have on our office?

Who owes for the minor children?

Minors and Emancipation

What are attachable assets and what is exempt?

What if my debtor has different priorities than paying us?

New Updates for the Oregon Family Law in 2015

Brian Watkins bio: Brian Watkins began in the collection industry as a salesperson for Southern Oregon Credit Service in 1990. In 2001, Brian and his wife Denise purchased the company when the original owners wanted to retire. Most of their business is third-party collections for healthcare, and also includes work for finance, higher education, property management, government and commercial businesses, plus an early-out healthcare division, Resolution Resource.

Brian has twice served as president of the Oregon Collectors Association, has served on the Legislative Committee for his state unit since 1997, and currently is Chairman. He has twice earned the Unit Leader of the Year Award from ACA International, and has served on numerous national boards and committees.

Brian is a Certified Instructor for ACA International and frequently speaks to industry groups about creating and running efficient and compliant collection operations. He is an active member of his Rotary Club in Medford, serves on the Board of Directors for the Craterian Center for the Performing Arts and Junior Achievement of Southern Oregon. Brian and Denise love to spend time with their four children and two grandchildren.

3:45 – **Conference Ends**